

For Immediate Release

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FROM CRIME MAPPING TO UNBIASED INTERVIEWING, THE INSTITUTE FOR LAW AND JUSTICE OFFERS POLICE OFFICER TRAINING WITH INTERWISE

Crime Solving Techniques Reach More Law Enforcement Personnel with Online Courses and Live eMeetings

CAMBRIDGE, Mass., September 16, 2002 — Interwise®, the foremost provider of enterprise communications solutions, today announced that The Institute for Law and Justice (ILJ) is using the Interwise Enterprise Communications Platform (ECP) to conduct live, online training for police departments across the country.

The ILJ is committed to providing training to law enforcement agencies to help them take best practices into the field. Since few police departments have the resources to send personnel to every conference, workshop or seminar, the ILJ is able to bring the training to them with Interwise.

The ILJ's interactive training, much of which is done in conjunction with the Department of Justice, allows police officers to participate in courses on crime mapping skills, interviewing techniques, and on assessing and implementing new technologies. In addition to training, the ILJ is using Interwise to host pre-class meetings to help design in person courses that will best meet the needs of this busy student population.

"We are always looking for more effective ways to communicate with law enforcement agencies and Interwise has proven to be an excellent solution to bring critical information to police departments across the country," said Randall Guynes, the director of information technology at the ILJ. "For the time-crunched and budget-conscious, Interwise's online training is the way to go."

ILJ purchased technology from Interwise to offer courses on crime mapping, which focuses on using geographic information systems (GIS) to understand and address patterns of

criminal activity, and on interview techniques for individuals associated with victims of crime, including the skills needed to collect information and conduct unbiased interviews. Since most police departments do not have an in-house expert specializing in technology, ILJ is also using Interwise to train departments on IT-related issues.

Classes typically range from 15-30 people and involve constant instructor-attendee dialog and discussion. Interwise's interactive features enable participants to ask questions throughout the class, while instructors provide instant feedback and commentary on technique and style in real time.

Through the ILJ, the University of New Haven's Center for Advanced Public Safety Research, is using Interwise to conduct pre-class meetings for students enrolled in "Problem-based Learning for Police: A Training of Trainers." The class, which begins in November, will train police officers how to teach others to respond and solve on-the-job challenges. Interwise will allow students to interact with instructors prior to the class, discuss course goals, review required materials and raise questions. The objective is to make the time spent in the classroom as efficient and effective as possible.

"The ILJ's use of Interwise demonstrates how our technology is able to support an organization's core focus by increasing the speed and availability of training and communication," said Frank Zvi, president and CEO of Interwise. "The demand for more effective enterprise communications is increasing and Interwise is leading the way by providing the right technology at the right price."

About The Institute for Law and Justice

The Institute for Law and Justice (ILJ) is a private, non-profit organization dedicated to consulting, research, evaluation and training in criminal justice. Since 1979, the ILJ has served more than 800 clients, including cities, counties, states, federal agencies, associations, foundations, and private industry. More information can we found at <http://www.ilj.org>.

About Interwise

Interwise helps organizations address the communications challenges presented by dynamic business environments, global marketplaces and geographically dispersed stakeholders. The Interwise Enterprise Communications Platform (ECP) is a single platform for live

collaboration, communications and eLearning. The leading choice of Global 2000 companies, Interwise maintains a presence in more than 20 countries through a direct sales force, distributors, value-added resellers and systems integrators. Visit us at (URL) <http://www.interwise.com>.

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